Campus Technology Committee (CTC)
Meeting Agenda (04/07/2021)
Zoom, 11:00 am - 12:00 pm

1. Spring Quarter Update

    1.1 IT Helpdesk and CP-005 Open Lab continues to provide in person and virtual services this Quarter. Our schedules are: CP-005 Monday to Thursday 8:00am to 7:00pm; Friday 8:00am to 5:00pm; Virtual IT helpdesk Monday to Friday 8:00am to 9:30pm, Saturday/ Sunday 9:00am to 5:00pm). Also, IT has launched a Chatbot "Live Support: Click to Chat" in the new IT web site to answer questions 24 x 7.

    1.2 We encourage those who are on campus to use outdoor spaces as well as the indoor self-study spaces. UW WiFi covers the seating areas in Prairie Line Trail (PLT), Gillenwater Plaza, the Grand Staircase, and the Cragle Parking Lot.

    1.3 IT is piloting with two Instructors in Spring Quarter a faster remote access solution to connect to campus computers using HP technologies (hardware and software clients). If it works, we can potentially speed up the heavy graphics, GIS, Science software, and computational type connections. (Forrest Tyree)

    1.4 Microsoft Campus License will not include Project and Visio next academic year

2. IT ChatBot (Ed Saltat and Joshua Gibson)

3. IT Student Workers Training Certificate with Badgers in Portfolium (Joshua Gibson)

4. Planning for next Academic Year (Summer, Fall Quarter and beyond)

    - IT plans to do some minor upgrades in up to 33 classrooms with better two-way audio ceiling array microphones and selected rooms with high-end cameras to accommodate students attending in the classroom and/or connecting remotely via Zoom.
    - IT will also replace equipment in three to six classrooms requiring major upgrades.
    - Faculty should be able to project apps/ images from their own portable devices to the projectors in many of the classrooms.
    - Faculty should be able to use a web interface to mimic the classroom touch panel to control the projectors in many of the classrooms.
    - IT plan to purchase more laptops, headsets and web cameras; possibly some portable document cameras?
    - The Cragle Parking Lot WiFi access point will be moved to TLB South Parking Lot, when we begins the Milgard Hall construction.

5. Zoom Meeting Connection Information:
    Topic: CTC Meeting
    Time: Apr 7, 2021 11:00 AM Pacific Time (US and Canada)
    https://washington.zoom.us/j/99425407514

    Meeting ID: 994 2540 7514
    +12063379723,,99425407514# US (Seattle)
    +12532158782,,99425407514# US (Tacoma)