Campus Technology Committee (CTC)
Meeting Agenda (10/22/2020)
<u>**Zoom, 11:00 am - 12:00 pm**</u>

1. Fall Quarter Update
   1.1 <u>Office of Digital Learning</u> provides lots of instructional supports for faculty, including not only UW Tacoma Digital Learning Workshops, but also links to workshops offered by UW Seattle and UW Bothell. The <u>Instructional Continuity Guide</u> initiated by CTC last year has been updated with useful information. (Darcy)
   1.2 The <u>IT Essentials for Students</u> link outlines the many resources available to students on campus or in the virtual classroom.
   1.3 IT Virtual Helpdesk opens every day, including Saturdays and Sundays in Autumn Quarter. IT Helpdesk in CP-005 opens Monday through Friday in Autumn Quarter.
   1.4 Students can checkout laptops, mobile hotspots, web cams and other media equipment items from WG-108 Lab by making appointments (IT partners with ASUWT/ STFC). Starting Fall Quarter, Library provides curbside checkout of laptops and calculators for students.
   1.5 Students can print course materials up to 400 pages free of charges, either log in remotely and pick up by appointment in WG-108; or visit CP-005 in person. Students using CP-005 will use the <u>Campus Study Spaces Reservation System</u> to reserve the workstations in CP-005 before coming to the Open Lab, just as they would reserve any <u>Individual Study Spaces</u>.
   1.6 Media Services and Multimedia Lab support faculty and students with one-on-one virtual zoom meetings and online.
   1.7 Multimedia Production Unit provides accessibility checking of PDF files and cleaning up of closed captions in the Panopto videos for faculty. Instructors can reuse these videos in their future courses. These videos are only available to the instructors and their students in the Canvas courses.
   1.8 Created a low touch solutions for faculty teaching on campus in Fall Quarter. Using their own portable devices, they can control the equipment touch panel, reducing / eliminating the needs to touch any equipment surface in the classroom.
   1.9 Creating several more Remote Labs (with specialized software) for faculty and students to use.

2. Selected Software Projects
   2.1 <u>Student Wellness Check-in System</u> (for our campus only)
   2.2 Time Schedule Improvements: tentative time schedule, time schedule quicksearch (for Registrar and Academic Affairs)
   2.3 PHP Live Chats (set up for more than 15 departments/ programs: recently adding several live chats for different Milgard degree programs, Student Abroad, Professional Development Center, UWT Student Fellowships etc.)
   2.4 Online Husky Card Request (issue Husky Cards to new students remotely)
   2.5 Financial Aid Emergency Aid Portal
   2.6 BIAS Incident Report System Upgrade
   2.7 Campus Web Site migration to Drupal 8
   2.8 Implementation of several campus-wide SaaS applications for various departments (Slate, Advocate, SendInBlue, ZipWhip and Portfolium: adding the Pathway module)

3. Selected Construction and Renovation Project

3.1 Classroom media upgraded prior to the start of Fall Quarter in JOY-210, JOY-211 and SCI-309
3.2 JOY-215 classroom media to be upgraded during Fall Quarter
3.3 Court-17 Parking Garage (Added 11 cameras to the initial 7 cameras to monitor all the entrance/ exits of the garage, signed new agreement with the Unions)
3.4 UW WiFi is installed in the Cragle Parking Lot recently (IT partners with ASUWT/ STFC to deliver backup batteries for students in the parking lot if their laptops run out of power)

4. October is the Cybersecurity Month. The new cybersecurity training is announced. The 30 minute Security Awareness Training is mandatory). Optional trainings include:
   a. Internet Security When You Work From Home,
   b. Handling and Sharing Sensitive Information,
   c. Social Media: Staying Secure in a Connected World,
   d. Mobile Device Security

5. Selected Survey Results from the EDUCAUSE 2020 Student Technology Report: Supporting the Whole Student. (This study presents important results from EDUCAUSE's 2020 research on students' experience with information technology, which included 16,162 undergraduate students from 71 US institutions.)

Figure 10: Most important technological features for studying

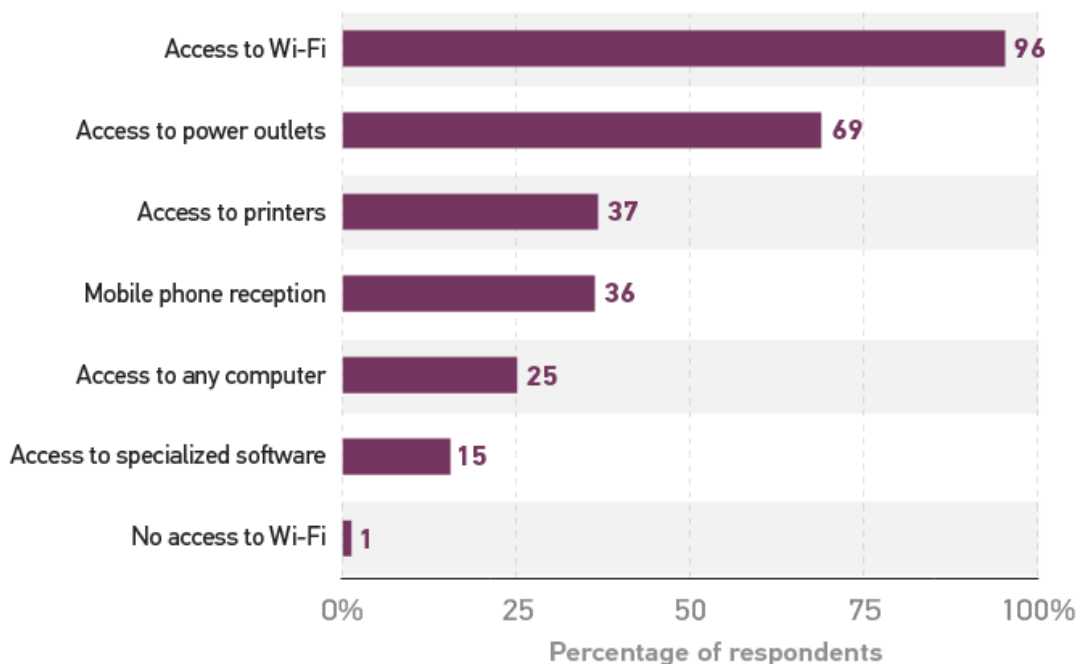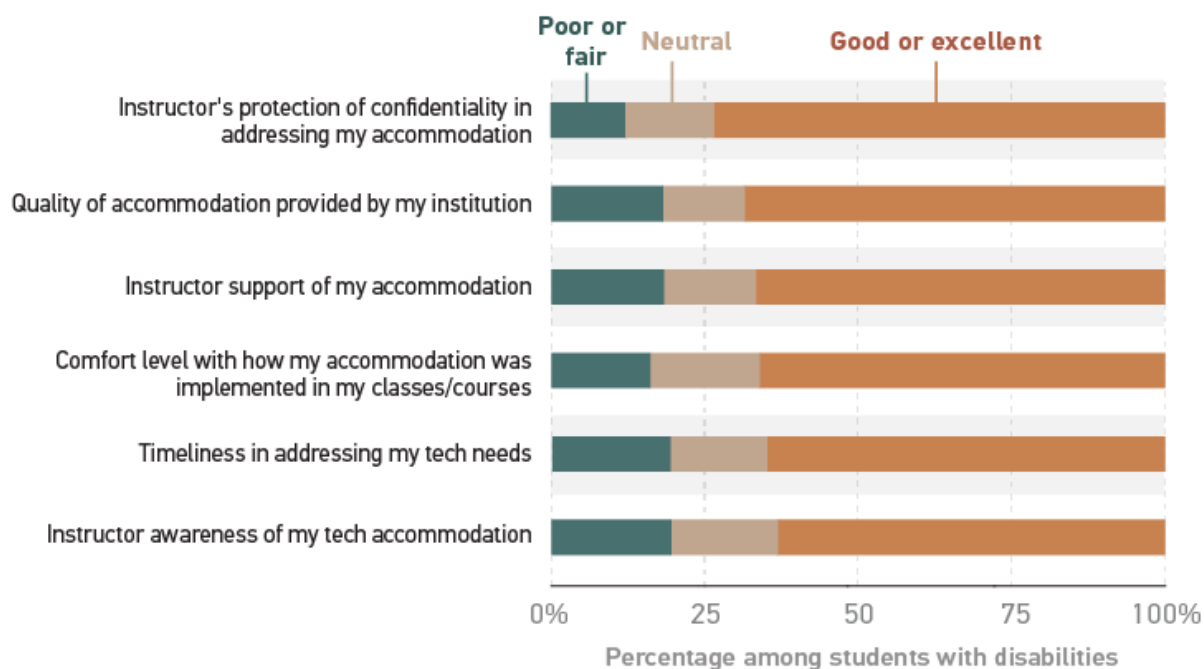| Feature	Percentage of respondents
Access to Wi-Fi	96
Access to power outlets	69
Access to printers	37
Mobile phone reception	36
Access to any computer	25
Access to specialized software	15
No access to Wi-Fi	1

EDUCAUSE Student Study 2020

Figure 21: Ratings of accessibility approaches to providing accessible content, technologies, and/or tech accommodations

EDUCAUSE Student Study 2020

6. Do you have any technology issues? Is there any urgent topic to discuss today or in future CTC meetings?

7. We have recovered from the disaster (i.e. pandemic), is our Business Continuity (including Instructional Continuity) working? Should we discuss post-pandemic planning and support?

8. SPSS campus license will be in place by Winter Quarter. We will have to replace Version 19 (perpetual license) to Version 25 (annual license). Do you and your colleagues have any issue?

9. Next CTC Meeting is November 18, 2020

10. Zoom Meeting Connection Information:
Patrick Pow {he, him, his} is inviting you to a scheduled Zoom meeting.
Topic: CTC Meeting
Time: Oct 22, 2020 11:00 AM Pacific Time (US and Canada)
Join Zoom Meeting
https://washington.zoom.us/j/97501918398?pwd=MFVhUjJWdXRXR1FiZ01LSkI4TjlsUT09
Meeting ID: 975 0191 8398
Passcode: 088294
+12063379723,,97501918398#,,,,,,0#,,088294# US (Seattle)
+12532158782,,97501918398#,,,,,,0#,,088294# US (Tacoma)