Campus Technology Committee (CTC)
Meeting Agenda (02/16/2021)
<u>**Zoom, 2:00 - 3:00 pm**</u>

1. Winter Quarter Update
   1.1 The construction of Milgard Hall will start this summer. The building location is Cragle Parking Lot. Therefore we plan to move the Cragle Lot WiFi access point to the TLB Parking Lot. Outdoor WiFi access point will also be provided for the new Cragle Parking Lot in 2023.
   1.2 STFC Annual Allocation submission deadline is February 19 (Friday).
   1.3 Student Self Study Spaces web page is being updated with symbols of power outlets; and will add symbols of the locations of all the portable charging stations funded by STFC.
   1.4 Expecting more faculty and students return to campus in spring and summer, the campus will encourage them to use outdoor spaces. UW WiFi covers the seating areas in Prairie Line Trail (PLT), Gillenwater Plaza and the Grand Staircase.
   1.5 Implementation of Slate CRM is well underway. June/ July is the projected completion date for Phase 1 (Admissions and Recruitment Office). Phase 2 will include Academic Schools.
   1.6 IT web site will be migrating to Drupal 8. One of the new features is the IT Chatbot.

2. Discussion on Post-pandemic planning (Summer, Fall Quarter and beyond)
   2.1 Our experiences and expectations

	Students	**Faculty**	**Staff**
Experience (Pre-pandemic)	Study on campus, with some online courses	Teach on campus, work on campus and at home	Work on campus (100%)
Experience (During pandemic)	Remote participation in synchronous and asynchronous classes	Teach and Work at Home remotely (mostly); flexible work hours to take care of family members (e.g. kids)	Work at Home remotely (mostly); flexible work hours to take care of family members (e.g. kids); some employees continue to work on campus to provide necessary services.
Expectation (Post-pandemic)	Want to have it all, hyflex, in classroom, social gathering, etc. Long-term equipment (e.g. mobile hotspots) check out continues	Hybrid teaching and working – need support for an adequate technology package for both office and home environments?	Hybrid working to continue (25%, 50%, 75% and 100%)?

   2.2 CTC Remote Access and Technology Survey Result Q.4 and Q.5 (two PDFs attached)
   2.3 Observations and Questions
   - Continuation of remote technologies to enable an elastic workforce. (Do we have appropriate solutions to support faculty and staff working at home and in the office?)

- Students expect the integration of both digital and physical elements in their coursework and learning. (Should we look at "Hyflex" course model as well as hybrid? Must consider faculty workload, faculty code and additional resources)
- Managing staff expectations while providing integration of both digital and physical systems in their workspace, whether remote, hybrid or in-person. (What resources and support are most important to provide?)
- Faculty expectations of seamless integration of digital & physical elements in the classrooms. (To accommodate 1/3 to half of the students in the classroom and the rest connect remotely via Zoom, do we need better two-way audio such as ceiling array microphone system in every classroom, possibly with multiple cameras?)
- There would be high demands for more equipment from every other universities, K-12 schools, non-profit organizations and private sectors. (Should we wait until summer to place orders for more laptops, hotspots, flat panels, headsets, web cameras? Or should we buy them soon?)

2.4 References
- UW Tri-Campus teaching remotely https://teachingremotely.washington.edu/
- Survey: Interactive, In-Class Engagement Makes a Difference to Students https://campustechnology.com/Articles/2020/11/16/Survey-Interactive-In-Class-Engagement-Makes-a-Difference-to-Students.aspx?p=1
- Different campuses described many flavors of HyFles Experience/ Hybrid Flexible Courses https://philonedtech.com/covid-19-planning-for-spring-2021-what-we-learned/

3. Technology Pilots
Some users reported that accessing campus computers remotely seemed to be slow. We are looking into at various solutions, from internet connection to our lab setup. We would like to set up a pilot with some high-end computers and specialized software clients to see if we could speed up the remote connection. From the survey result, we might have found partners to work with to conduct the pilot.

4. Zoom Meeting Connection Information:
Topic: CTC Meeting
Time: Feb 16, 2021 02:00 PM Pacific Time (US and Canada)

Join Zoom Meeting
https://washington.zoom.us/j/98292557503?pwd=a1V0Vk5RaExXa3JyZllhVWdjaFdadz09

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